Recycling Resources to Educate & Engage Residents

July 28, 2021 - 1:00pm

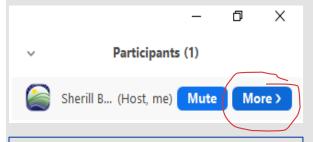
Kathy Boucher, Decker Amanda Ardel, Decker Katherine Bruns, West Hartford Sherill Baldwin, CT DEEP Emily Welch, CT DEEP



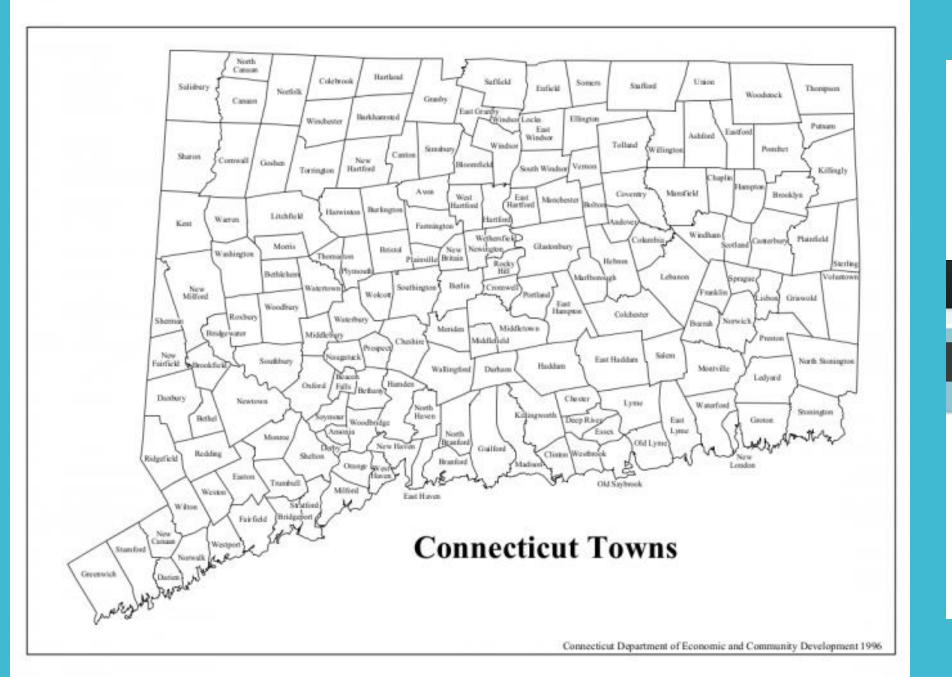
CCSMM SMM Learning Series

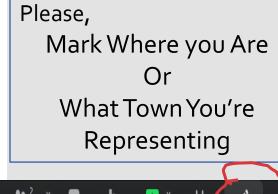
While we're waiting, Please rename your "Participant Name" if it's not clear who you are. Add:

- Your First & Last name
- Name of your town or community
- 3. Your pronouns



Click on participants, find yourself listed, click on More button, "Rename" yourself





Look for and click "..."

Then click on "Annotate"

Choose Stamp

(Note, Tablets don't have Stamp, pick PEN or SHAPE)

CCSMM aka The Coalition

- DEEP and over 80 municipalities from across the state joined together in Sept. 2022 to form the Connecticut Coalition for Sustainable Materials Management (CCSMM).
 - Exploring ways to reduce the amount of waste that is generated in our state, improve reuse, recycling, organics collection, and other innovative solutions.
 - Looking to find preferred ways to reduce and manage the amount of waste produced in Connecticut to provide system reliability, environmental sustainability, and fiscally responsible.

CCSMM Page: https://portal.ct.gov/DEEP-CCSMM

Sustainable Materials Management Learning Series

- Topics associated with CCSMM Menu of Options
- Priorities identified in "Survey" for what municipalities want to learn more about
- Connecting with other municipalities learning from each other.
- Access to resources to help you implement new projects or programs

SMM Learning Series Housekeeping

- This meeting is being recorded.
- Everyone will start muted for presentations.
- Everyone should identify their name and affiliation through participant name.
 - Click on "Participants" button
 - Move mouse up to your login name, click on MORE>
 - Type in your name, affiliation and pronouns
 - Ex. Sherill Baldwin, CT DEEP, she/her/hers
- We'll unmute /open up audio/video for conversations after formal presentations.

Importance of Increasing Participation and Reducing Contamination

Causes of Recycling Contamination

- Lack of education including understanding acceptable vs. recyclable
- Different messages; different guidelines from city to city
- Confusing terms and labels on packaging
 - Recyclable
 - Compostable
 - Recycled Content
 - Biodegradable
- Different 'recycling streams' for different materials
 - "Blue Bin" What's IN, What's OUT
 - Return to Retailer Plastic film, batteries, CFLs
 - Transfer Stations Electronics, Glass, Painte

Importance of Increasing Participation and Reducing Contamination

Effects of Recycling Contamination

- Materials (commodities) that could have otherwise been marketed/sold, instead go directly for disposal (WTE)
- Recycling becomes more expensive as money and time are required to separate contaminants at the Materials Recovery Facility (MRF)
- MRFs need to stop sorting machinery to disentangle nonrecyclables (tanglers), causing delays and additional costs
- Safety issues when improper items can expose recycling workers to hazardous wastes or explosives and cause unsafe conditions
- Quality of recyclable byproduct (commodities) decreases if contaminated, reducing the market value
- Those costs are shared by hauler/MRF and municipalities or fully paid for by municipalities depending on the municipalities contract or arrangement with hauler/MRF

Importance of Increasing Participation and Reducing Contamination

NEWS

Officials: Contamination has turned recycling from a revenue to an expense in Fairfield

Serenity Bishop

June 26, 2021 | Updated: June 26, 2021 7 a.m.



https://www.fairfieldcitizenonline.com/news/article/Officials-Contamination-has-turned-recycling-16275743.php

CT's residential mixed recycling program: Universal List

Process for Creating List

- Partnered with all CT MRFs that process residential mixed recyclables
- Reviewed wide range of products:
 - Safety do materials cause safety concerns for staff
 - Equipment do materials harm equipment or could become entangled
 - Value do materials reduce the value of the commodities sold to endmarkets

What's IN, What's OUT List

- Paper: newsprint, magazines, junk mail, cereal/pasta/ cracker boxes, cardboard boxes
- Metal: aluminum and steel food cans
- Glass: glass food jars and bottles
- Plastic: plastic food jars, bottles, jugs and tubs

CT's residential mixed recycling program: Universal List

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What's IN, What's OUT List

- Paper: newsprint, magazines, junk mail, cereal/pasta/ cracker boxes, cardboard boxes
- Metal: aluminum and steel food containers (cans, pans)
- Glass: glass food jars and bottles
- Plastic: plastic food containers (jars, bottles, jugs and tubs)

Education & Outreach

Kathy Boucher,

Partner and President, Decker



Education and Outreach

Three-pronged approach to meet objectives

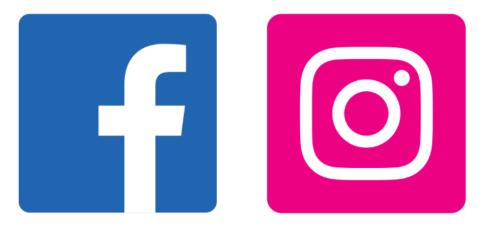
- Educate public on how to recycle right and why it matters – What's In? What's Out?
- Drive traffic to recyclect.com
- Drive app downloads



Education and Outreach

1

Social media campaigns



2

Enhance website content

Education and Outreach



Education and Outreach

3

"Campaign in a box" – Resources for key stakeholders

Municipalities

Haulers

Partners

Resources

Recyclect.com/resources



RECYCLING RESOURCES

To support Connecticut recycling efforts, RecycleCT has resources available to help educators, municipalities and recycling companies inform their communities on the state's universal, residential recycling guidelines.

The materials can be easily downloaded with specific collateral pieces having areas for organization name, address, phone number and website address customization.

RecycleCT Wizard

Resources

RECYCLECT WIZARD



You can now embed our RecycleCT wizard on your company's website! It's a great resource for your residents, customers and community. For more information on how to use the RecycleCT wizard on your site, please email Sherill Baldwin at Sherill.Baldwin@ct.gov.

RECYCLE RIGHT. EVERY TIME.

Use this guide to learn What's IN and What's OUT of your bin.

What's N?

Follow these steps before placing acceptable items into your recycling bin. DO: empty, clean, rinse, and repeat for each item. | DON'T: shred, box, or bag items.









Newspapers & magazines, food and beverage cartons, mixed paper and flattened boxes

Bottles and iars









Food and beverage cans. aluminum foil and foil containers

Jugs, tubs and lids

What's OUT?



(Return to retailer

© 2021 RecycleCT Foundation



To learn more about what goes in your bin and what doesn't, ask the RecycleCT Wizard at recyclect.com.



(use donation programs)



chains or electronics)



(No hoses, wires,

(No propane tanks. batteries, and non-food grade aerosol cans like spray paint and pesticides)

logo here



Customized with your logo!

One-sided flyer –

Image version

18

All collateral available in Spanish, too!

Resources – Collateral Available for Download

RECICLA CORRECTAMENTE. SIEMPRE.

Utilice esta guía para aprender Qué VA y Qué NO VA en el recipiente.

¿Qué VA?

Sigue estos pasos antes de colocar cualquier artículos en el recipiente de reciclaje.

Sí PUEDES: vaciar, limpiar, enjuagar cada artículo.

NO PUEDES: triturar, empacar, o poner artículos en bolsas.









Periódicos & revistas, cajas de comida y bebida, papeles y cajas aplanadas

Botellas y frascos









Latas de comida o bebida, contenedores o papel de aluminio

Jarras, recipientes y tapas

¿Qué NO VA?



NO bolsas de plástico o envoltorios plástico (devuélvalo a la tienda)



O comidas o líquido (vacíe todos los contenedores)



NO ropa o telas (haga donaciones)



(no mangueras, cables, cadenas o electrónicos)



(no tanques de propano, baterías, ni aerosoles no-comestibles como latas de pintura y pesticidas)





Para aprender más acerca de lo qué va y lo qué no va dentro del recipiente de reciclaje, pregúntele al Mago de RecycleCT en **recyclect.com**.

© 2021 RecycleCT Foundation







DON'T LET YOUR RECYCLING EFFORTS GO TO WASTE.

Recycling right is one small, simple step you can take to help your community and the planet.

Doing your part starts by learning What's IN and What's OUT of your bin. It's the best way to ensure recyclable items don't end up in the trash and non-recyclable items don't cause contamination or hazards.

Recycling right helps to:

- · Conserve natural resources
- · Provide raw materials to manufacturers

· Burn less waste

· Keep our recycling workers safe

We'll help you sort it out - Flip over to check out your guide to recycling right.

logo here | Recycle CT

Newspapers & magazines, food and beverage

cartons, mixed paper and flattened boxes

CLE RIGHT. EVERY TIME.

de to learn What's IN and What's OUT of your bin.

What's N?

steps before placing acceptable items into your recycling bin. se, and repeat for each item. | DON'T: shred, box, or bag items.

Two-sided flyer –

Also available as a

5"x7" tip card and

8.5"x3.5" bill insert!

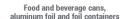




Bottles and jars







What's OUT?



No plastic bags or plastic wrap (Return to retailer)



No food or liquid (Empty all containers)



No clothing or linens (use donation programs)



No tanglers (No hoses, wires, chains or electronics)



(No propane tanks, batteries, and non-food grade aerosol cans like spray paint and pesticides)







To learn more about what goes in your bin and what doesn't, ask the RecycleCT Wizard at *recyclect.com*. © 2021 RecycleCT Foundation







Recycling right is important because it helps support a healthy environment, creates essential materials, and reduces the garbage in our landfills.

To make recycling easier for you, check out the b this card. It has a list of what belongs in your recy bin and what doesn't.

Thanks for doing your part!

Learn more at recyclect.com.

© 2021 RecycleCT Foundation



Post card mailers – Sample created for Paine's

A Guide to Recycling Right. Every Time.

All items should be empty, rinsed, and clean before they go in the recycling bin. Do not shred, box, bag or bundle.



beverage

Junk mail

cartons

Cardboard Magazines & & boxboard newspaper inserts

Newsprint Office paper Pizza boxes

& jars Food bottles

Aerosol containers Beverage bottles

(food grade only) Aluminum foil Cans & bottles Foil containers Metal lids from cans & bottles

METAL

PLASTIC

Plastic bottles (with or without caps attached) Plastic containers, tubs & lids Plastic one-use cups (no lids, no straws)

X What's OUT?

Gift wrap & gift bags Ice cream containers Paper cups (hot & cold) Shredded paper Take-out food containers Tissue paper

Ceramic & plates

Drinking

pesticides, from yogurt

Aerosol

containers

(cleaners

Paint cans Pots & pans Small pieces

of scrap metal Spiral wound containers

METAL

PLASTIC

Loose bottle caps Plastic bags & wrap Plastic plates, bowls & utensils Prescription bottles Single-use coffee containers Styrofoam cups & containers

Water filters





Learn more at recyclect.com.

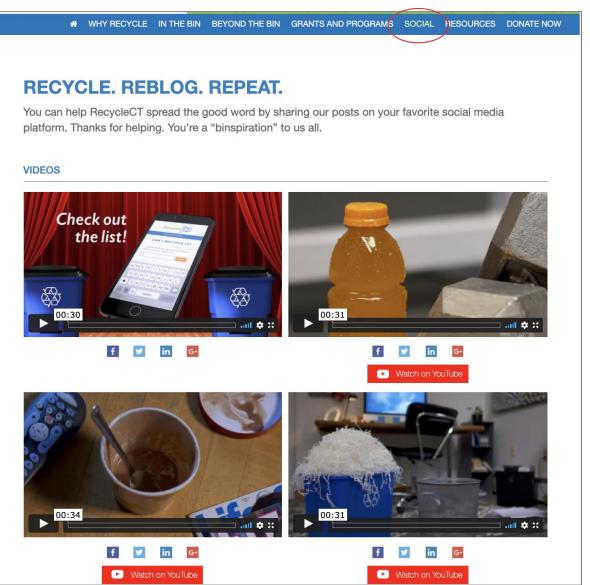


11"x17"Posters & 8.5"x11"Flyers for Schools



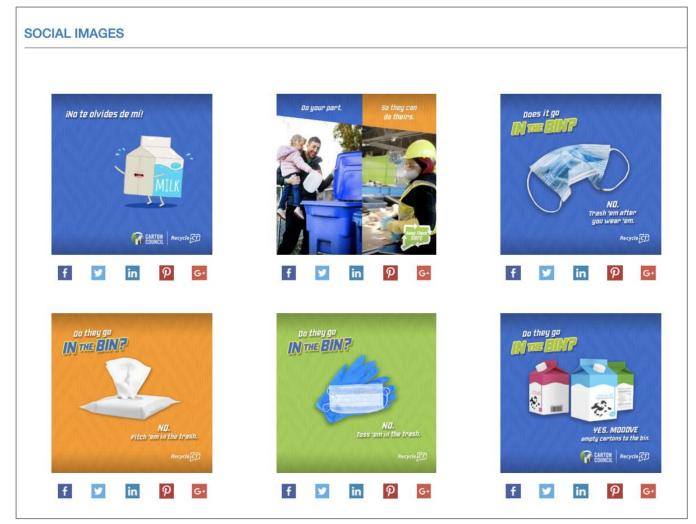
Visit our social page to download videos and social media images. * WHY RECYCLE IN THE BIN BEYOND THE BIN GRANTS AND PROGRAMS SOCIAL PRESOURCES DONATE NOW

Resources – Videos and Social Media Images



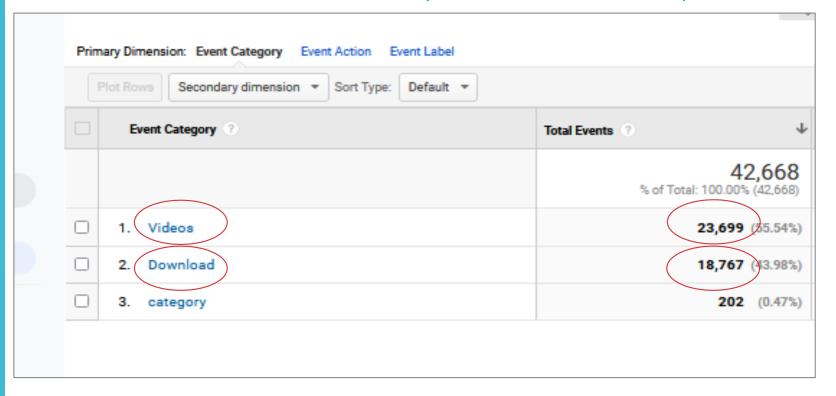
Visit our social page to download videos and social media images.

Resources – Videos and Social Media Images



Help us spread the word – Go to recyclect.com today!

Video and collateral downloads on recyclect.com June 2017 – July 22, 2021



POLL

Social Media (And why you should be using it)

Amanda Ardel
Account Executive, Decker





(And why you should be using it!)

Amanda Ardel

Account Executive, Decker

Why it's important

Social media is an essential piece of business marketing and is one of, if not the quickest way to reach your audience.

Social platforms help you connect with your audience, increase awareness about your business and boost leads and sales.

Over 31% of Americans use social media to do research on brands

 This figure is considerably higher in younger age groups (54% of people age 16-24)

Industry Trends:

• Since the beginning of 2020, "Sustainability" searches have seen a 37% increase.



 2/3 of Americans say that after "liking" or "following" a nonprofit or corporate social responsibility program online, they are more inclined to support the cause by volunteering, donating and sharing information.

Why it's important



Some Social Media Stats:

- Over **240 million** Americans are active social media users (That's over **72%** of the population!)
- Americans spend on average 2 hours and 7 minutes on social media platforms per day.
- There is significant overlap between social media platforms:
 - Over 70% of Facebook users also use Instagram & YouTube
 - Over 60% of Instagram users also use Facebook, YouTube & Twitter
 - What does this mean? If you focus on one or two of the larger social platforms (FB & IG), you can pretty much reach anyone.

How Do I Start?

Starting a Facebook or Instagram Business page is easy.

You will first need a personal Facebook & Instagram profile to create a business page. These personal profiles will act as administrators to the page. More than one profile can be granted admin access.

Be sure to include all the relevant information for your business (Website URL, Phone Number, Email Address, Location Address, Hours of Operation, Social Media Handle, etc.)

Both Facebook and Instagram require a profile picture. Most businesses use their logo.



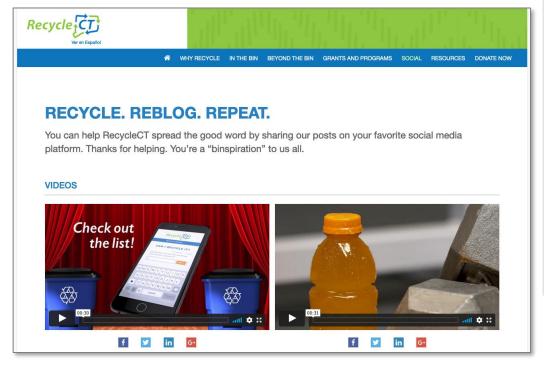
Social Posts & Content

It's no secret that the more content you post to your social media pages, the more engagement you'll get from followers. However, for businesses that may not have the capacity to post daily, once or twice a week is a good rule of thumb.

Social media content doesn't always have to be organically made by the business. Sharing other page's content is a great way to extend messages to your followers.

Be sure to always credit who the content is from!

The RecycleCT.com social page tab and the social pages contain some great content you can share with your followers!



Post Content Ideas

It's important that you only post content that is relevant to the industry or the company. Examples include:





Company Events





Company Awards or Accomplishments





Local & State Happenings Relevant to the Company or Industry 📻





Industry News & Events





Environmental News & Holidays





Federal Holidays 4



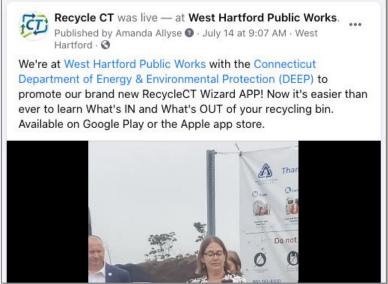
Tagging

Hosting an event with another business, or sharing another company's content? Be sure to **tag them** in your social post copy. You'll get your message out your followers ... and theirs too!

You can tag a person or business by including their social media handle (i.e. "@CTRecycles") in your post copy.

This will notify them that you have mentioned them in a social post and acts as a link to their social page.





Hashtags

Hashtags (#) are another great way to organically extend your message reach.

Using a hashtag in your post acts as a link to all the other social posts that are using the same hashtag (which means more visibility!)

Be sure to only use hashtags that are relevant to the content being posted.





Additional Tips & Tricks



Most social media users view these platforms via smartphones. Keep this in mind when creating your content.

Video posts tend to get more engagement than static images.

 Although there is no limit to how long your video can be, short videos under 15 seconds perform best.

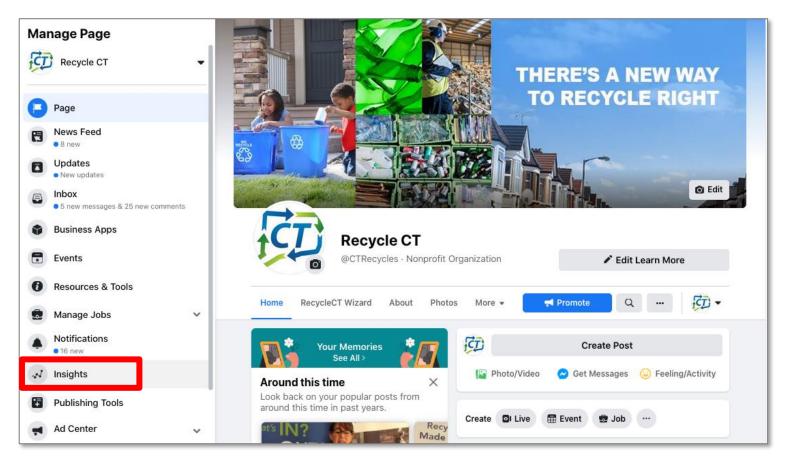
Have an event coming up? Live stream it! Users can comment in real-time and you'll see the number of live viewers as you're recording.

Social Media

Analytics

As an admin, you have access to analytics for your social posts and for the page itself (likes, follows, comments, shares, etc.).

Analytics can really help to see where the engagement is happening and what areas could use some more attention.

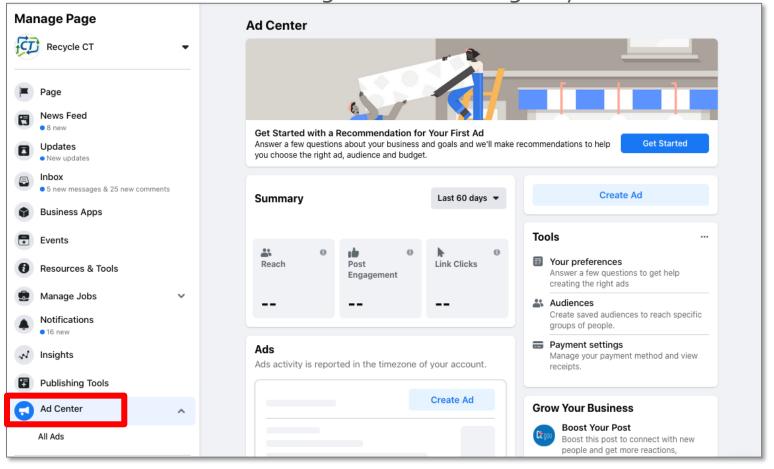


Social Media

Paid Media

One of the best ways to extend your post's reach is to put some money behind it. You can set up social advertisements on Facebook and Instagram through Facebook's Ad Center.

Using the ad center, you can target specific locations, demos & audience behaviors to get the most bang for your buck.



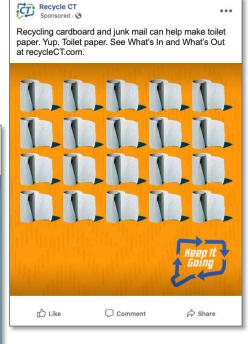
RecycleCT

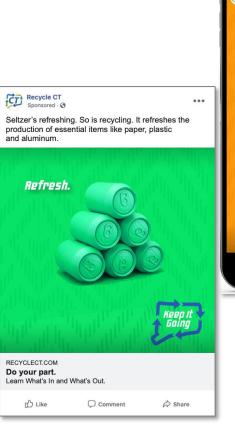
Successful Campaigns:

Public Awareness & Education

Theme: "Second Life"









Theme: "Keep 'Em Safe"

RecycleCT

Successful Campaigns:

Public Awareness & Education







RecycleCT

Successful Campaigns:

Public Awareness & Education

The Results:

"Second Life" and "Keep 'Em Safe" ran for just six weeks and generated:

- 8,585 visits to RecycleCT.com
- 3,818 post reactions, likes, comments and shares

RecycleCT

Successful Campaigns:

Public Awareness & Education

Theme: Earth Day

After only two short weeks in market, these posts delivered over 4,300 post reactions, likes, comments and shares.







Recycling Education:
Tips and insights from starting
West Hartford's recycling
education social media
campaign...from scratch

Katherine Breer Bruns,

Recycling Coordinator, Town of West Hartford





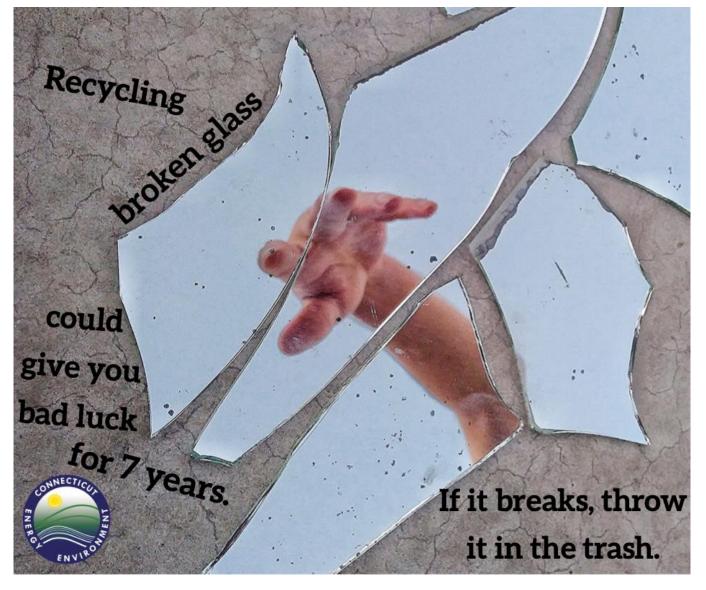
POLL

Social Media Throughout the Year

Emily Welch,
Summer Intern, CT DEEP



Broken glass is OUT



Say no to recycling broken glass or mirrors; throw them in the trash. For more information on what can and can't be recycled, go to RecycleCT.com. Thanks for #RecyclingRight. National Smore's Day (August 10th)



Happy National Smore's Day! To care for the Earth a little s'more please #RecycleRight Plastic wrappers belong in the trash (OUT) & graham cracker boxes are acceptable (IN). For more information on what can and can't be recycled, go to RecycleCT.com.

Talk Like A
Pirate Day.
(September
19th)



Ahoy there, matey! Make sure yerr recycling them bottles n' cans today n' every day! For more information on what can and can't be recycled, go to RecycleCT.com.

National Bubblegum Day (February 5th)



Happy National Bubblegum Day! Blow a bubble, then toss those wrappers in the trash can. Thanks for #RecyclingRight. For more information on what can and can't be recycled, go to RecycleCT.com.

Valentine's
Day
(February 14th)



Happy Valentine's Day! Candy wrappers from secret admirers or friends go in the trash. Ask the Wizard about #WhatsINWhatsOUT at RecycleCT.com. Thanks for #RecyclingRight.

Mario Day (March 10th)



Happy Mario Day! Be like #Mario and do your best to recycle today. For more information on what can and can't be recycled, go to RecycleCT.com.

National Pet Day (April 11th)



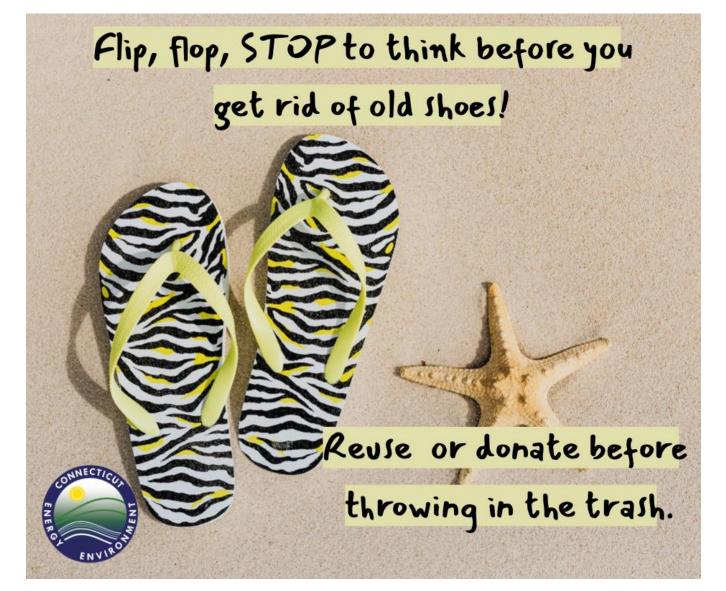
How could you disappoint these adorable faces? Make sure to properly collect and throw their waste in the trash. For more information on what can and can't be recycled, go to RecycleCT.com.

Star Wars Day (May 4th)



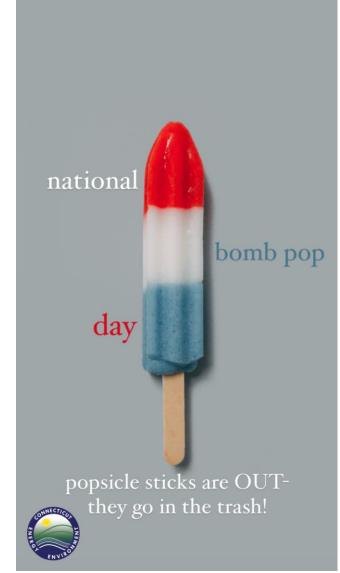
All the cosmic forces, and baby Yoda, point to recycling today. Make sure to check what you can recycle before you put it in the bin! For more information on what can and can't be recycled, go to RecycleCT.com.

National Flip Flop Day (June 18th)



Happy National Flip Flop Day! When retiring old footwear, first try to #reuse or #donate. If you can't, then put them in the trash. For more information on what can and can't be recycled, go to RecycleCT.com.

National Bomb Pop Day (June 30th)



Nothing like a refreshing bomb pop on a hot summer's day! Enjoy a popsicle, then throw the stick in the trash. #Summer #RecycleRight For more information on what can and can't be recycled, go to RecycleCT.com.

#RecycleRight

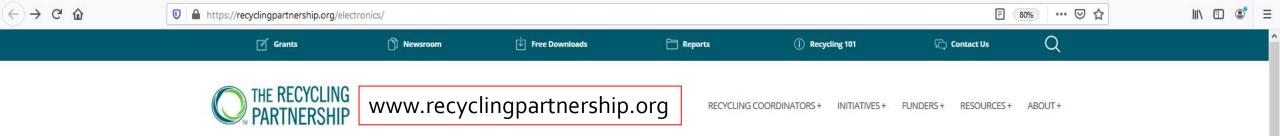


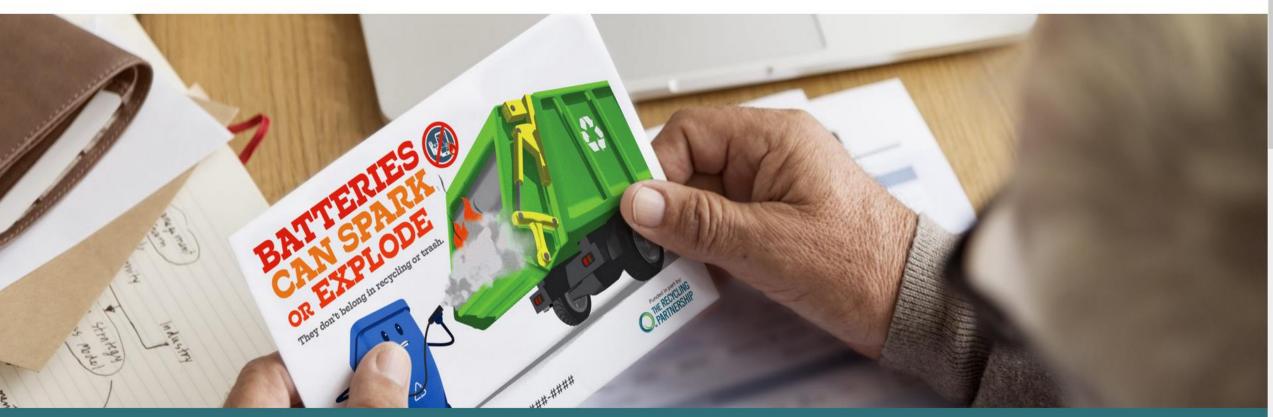
Let's not suffocate the Earth with our trash- recycle whenever you can. #RecycleMore but #RecycleRight. For more information on what can and can't be recycled, go to RecycleCT.com.

Additional Resources

Sherill Baldwin

EA₃, CT DEEP





Create customized collateral to help educate about the proper disposal methods of batteries and personal electronics.



Events News & Media Contact Us Resources About Us











Home > Recycling in Your Community > Plastic Film Education for Coordinators

Educate Your Community about Recycling Plastic Film

Plastic film needs to be clean and dry in order to be recycled. Plastic film is recycled at drop-off locations, not in curbside bins, in almost every community in the U.S. There are also some flexible plastic packaging that cannot be recycled.

Make sure your community members have the information they need to recycle plastic film – from knowing what's recyclable to how and where to recycle it.



















LOOKING FOR EDUCATIONAL MATERIALS?

From posters to tip cards, bookmarks to magnets, we have a wide range of materials for you to use in your education efforts. They're free to use - just download and print!

BROWSE AND DOWNLOAD THEM HERE

www.plasticfilmrecycling.org

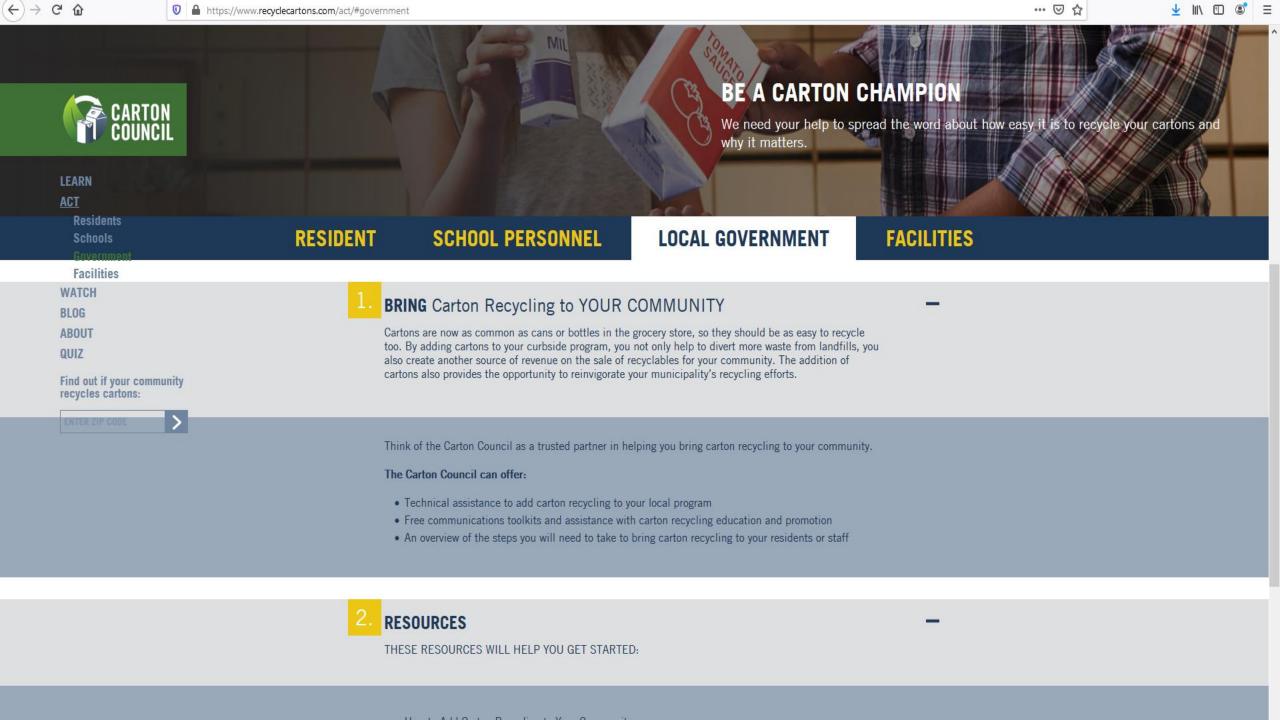
Can I Recycle That?

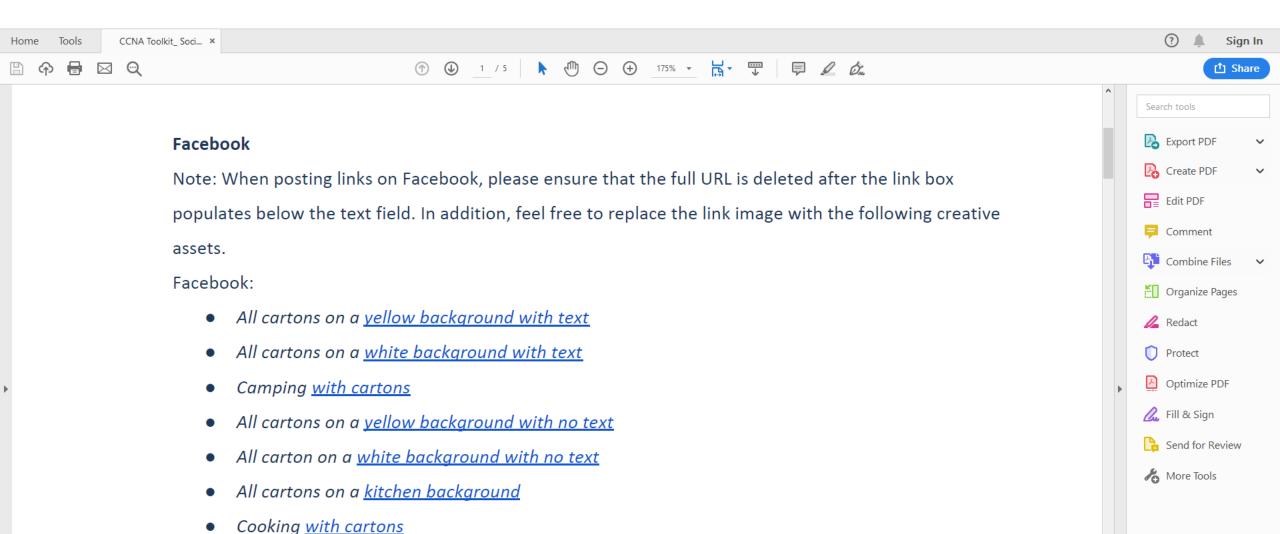
CLICK HERE



Drop-Off Directory

SEARCH HERE





Create, edit and sign PDF forms & agreements

Start Free Trial

- Dad <u>recycling cartons</u>
- Family <u>recycling</u>
- Daughter <u>pouring recycling into a recycling bin</u>
- Steps on how to <u>recycle cartons</u>





Search tools

























Facebook

Note: When posting links on Facebook, please ensure that the populates below the text field. In addition, feel free to replace assets.

Facebook:

- All cartons on a <u>yellow background with text</u>
- All cartons on a white background with text
- Camping with cartons
- All cartons on a <u>vellow background with no text</u>
- All carton on a white background with no text
- All cartons on a kitchen background
- Cooking with cartons
- Dad <u>recycling cartons</u>
- Family recycling
- Daughter pouring recycling into a recycling bin
- Steps on how to <u>recycle cartons</u>



Create, edit and sign PDF forms & agreements

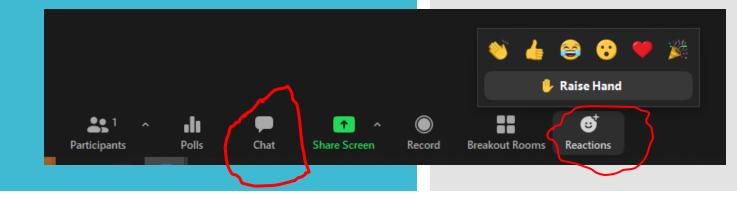
Start Free Trial

Questions/Discussion

Please feel free to show your video.

Please use "raise hand" function if you have a question and unmute yourself.

You can also type your question in the "Chat Box"



Be in the Know

Municipal representatives should sign up for the CTRecyclers listserv and/or the CT Municipal Recycling Coordinator Newsletter

Contact <u>sherill.baldwin@ct.gov</u> for more details



E-newsletter highlighting grant deadlines, upcoming workshops and available resources for municipal recycling and solid waste leaders.

Link to Comprehensive Materials Management Strategy

Doing Business with DEEP during the COVID-19 Pandemic

DEEP is continuing to carry out its mission and provide services while keeping both the public and our workforce safe during the COVID-19 pandemic. Click on link for the latest updates on <u>DEEP's COVID-19 Response</u>. Find more information on the <u>Materials Management Response to COVID-19 webpage</u>

Stay informed about coronavirus (COVID-19)

For the latest information and guidance, visit ct.gov/coronavirus



NEW: Full Coalition Meeting Save the Date

April 1, 2021 1:30pm - 3:00pm

Agenda TBA soon, focus will include legislative updates.

Register here

Municipal SMM Learning Series

Another outcome of CCSMM is a series of workshops and programs designed to help municipalities implement new or expand existing projects and programs. Topics are based on priorities in the CCSMM survey results and the Menu of Options.

These Learning Series programs will be educational, engaging and provide needed resources to implement programs and are engaging.



WASTED: Small Efforts for Big Change March 18 - May 6, 2021

Register Here

Join The Rockfall Foundation, RiverCOG, City of Middletown, and Wesleyan Sustainability Office for a seven-part series of conversations about waste, environmental justice, and how we all play a part in the future of sustainability.

All sessions will be held online via Zoom.

March 18: Environmental Justice of Waste - Sherill Baldwin, CT DEEP Source Reduction &

- Recycling
 Sharon Lewis, Executive Director, CT Coalition for Environmental Justice
- Kevin Budris, Attorney, Zero Waste Project, Conservation Law Foundation
- Alex Rodriguez, Climate Advocate, Save the Sound

March 25: What Happens to Your Trash?

- Sherill Baldwin, CT DEEP Source Reduction &
 Recycling
- Janice Ehlemeyer, Community Resource

Upcoming Events

Stakeholder Engagement Kick-Off meeting Hosted by CT DEEP

August 9, 2021 2:00pm – 4:00pm

Registration Required:

https://ctdeep.zoom.us/meeting/register/tJEvf-ipqj4oGdGJGlUOEzhw-2FMZqh_GvpH

TBS: Fall 2021
School Recycling: Cafeteria Waste
Hosted by CT DEEP

Email Sherill.Baldwin@ct.gov if you're working on these issues and have BMP or pilot project to share from experiences in your school/district, including conducting school cafeteria waste audit, food sharing table, switching to reusable trays, on-site composting, collecting food scraps, etc.

Follow-Up

Presentations, handouts & additional information from these events will be posted

https://portal.ct.gov/DEEP-CCSMM

Archived Municipal Recycling Coordinators E-News and Webinars (part of Municipal Recycling Resources Center)

https://portal.ct.gov/DEEP/Reduce-Reuse-Recycle/Municipal-Recycling-Resource-Center/Archived-Municipal-Recycling-Coordinators-E-News-and-Webinars

Look for Links in Chat Box